

YOUR GUIDE TO

Garden Standards



As a Community Gateway tenant, you are responsible for keeping your garden tidy and well maintained.

To do this, we expect you to:

- Maintain all parts of your garden including grass, plants, bushes and hedges. You must keep hedges at a manageable height; they should not hang over a public right of way. You must ask our permission to plant any trees.
 - Not allow any rubbish or refuse of any kind to build up in your front or back garden. You must arrange and pay for any excess rubbish removals. Community Gateway (CGA) and Preston City Council (PCC) can remove rubbish and large items from your garden.
- For more information and/or to request a quote, call:
- CGA: **0800 953 0213 (option 1)**
 - PCC: **01772 906904**
- Ask for written permission from us, before you put up or take down any fence or wall. If permission is granted for you to install your own fence or wall, then you will be responsible for its maintenance.

- Not install a greenhouse, garage, shed, temporary or permanent structure at your home without first getting our written permission. If permission has been granted by us, you will be responsible for maintaining the structure.
- Gain our permission to store a caravan or static home at your property.
- Not park vehicles or caravans that are not roadworthy on your driveway or garden. Cars and vehicles must have valid Road Tax and MOT certificate.
- Ensure your garden is secure if you own any animals. You must make sure they cannot escape.
- Not attach any structure to any part of your property, including external walls, fences, barbed wire, broken glass or other material which is likely to cause personal injury.

What you can expect from us:

- We will consider all applications for permission on an individual basis, being fair and reasonable in our decision.

- When a tenant can no longer maintain their own garden, we will offer them access to our paid-for gardening service.
- We will regularly inspect our communities, making sure tenants gardens meet these standards.
- If you report an unkept garden, we will take appropriate action and provide you with regular updates until it is resolved.
- We will take enforcement action against any tenants who are not adhering to these garden standards.

If you have any questions about any of these garden standards, or would like to report a garden to us that does not meet these standards, please contact us:

- Telephone: **0800 953 0213 (option 5)**
- Email: **tenancy.management@communitygateway.co.uk**
- Website: **www.communitygateway.co.uk/green-communities**

community gateway

www.communitygateway.co.uk