

YOUR GUIDE TO

Fire Door Safety



Many of our tenants' homes – especially those in shared buildings where access is via a communal hallway, are fitted with fire-resistant doors.

The purpose of this door is to stop fire and smoke spreading for at least 30 minutes, enabling you to escape safely.

It also prevents fire and smoke spreading to other homes and allows the Fire Service time to gain access to deal with the fire.

It is important that fire doors remain in good condition, or they may not do their job properly, putting you and those living in your home at risk.

For that reason

- If your door becomes damaged – or doesn't close properly - let us know
- Do not cut/drill holes in your door, such as for doorbells or cat flaps
- Do not wedge your fire door open
- Do not disconnect your door closing system

Contacting us about a problem

If you need to let us know about a problem with your door, or you have any questions about fire doors, please contact using any of the following methods.

Call - 0800 953 0213 (option 1)

Email - repairs@communitygateway.co.uk

Visit - <https://www.communitygateway.co.uk/report-a-repair>

**community
gateway**

www.communitygateway.co.uk